

News from Holbrook and Shotley Surgery

GP and Staff Training afternoons

Our next training afternoon will be on Wednesday 22nd May and Thursday 20th June. The practice will be open for patients to come in to collect/drop off prescriptions and book appointments/make enquiries at reception. However, there will be no clinical staff on site and our telephone lines will be switched over to the out of hours' service on these afternoons to allow for staff training. Please ring 111 for advice if your query cannot wait until the following day. In an emergency, dial 999.

Military Veterans

If you are a military veteran, please let us know so that we can add this to your medical record. We will need to see some proof of this so please bring a copy of a pension letter or other suitable communication.

Fidget quilts

We have now sent over 400 fidget quilts to Ipswich Hospital and various charities and care homes. These are primarily for patients with dementia but can be used for a number of other conditions. If you'd like to make a quilt, it should be lap sized and in a variety of colours and textures. They should feature a number of small items such as felt flowers, toggles, buttons – anything to give a different feel but not big enough to hurt anyone if it was thrown. We do a regular delivery to the hospital so please bring them in to either surgery.

Patient reallocations

Dr Dineen's patients have been moved to Dr Moore-Smith from 1st April 2019. Some other patients may have been moved between named GPs and those over 75 will receive a letter advising of this. Please remember that you may see any of our clinicians at either site but your named GP will have overall responsibility for your care. It is important that the doctors have an even allocation of patients as this affects their workload and the time they can give to you as a patient. We have therefore considered geography when reallocating to ensure your named GP works close to you. We have a fairly large patch to cover and asking a doctor at Shotley to visit a patient in Tattingstone takes much more time than it would for a Holbrook doctor to visit.

Bike Racks

As spring is heading our way, more people will be out walking and cycling and we've reviewed the facilities for parking buggies and bikes at both sites. Sadly the bike rack at Shotley has been damaged but we are looking at relocating this over the summer nearer to the front door and adding space for buggies and prams. We will also be getting a bike rack for Holbrook so please bear with us.

Julia Smith
Practice Manager